

*Town of Delmar 2025
Spring Newsletter*



Special Message from the Desk of Municipal Clerk Layton



Utility

Did you know that you can make weekly, bi-weekly and monthly payments on your Utility Account!!

Many residents have found that paying on their utility bill in this manner has really assisted in the ability to satisfying their quarterly billing by the due date. Consequently, no interest or late fees being accrued. Just review your last few billings to obtain an average bill and split it out accordingly to fit your budget. If you need assistance in calculating your average just give us a call or go online to our website and review your billing history. You can submit payment through your bank account or through our website at your leisure, drop it off in our drive-up drop box, or come in and visit us during our open hours. Our website address is townofdelmar.us.



Help Prevent Sewage Blockages

The Town has experienced several sewage blockages and we request the following articles not be flushed down the toilet.



Facial Tissue Wipes of any kind

Bandages/Bandage, wrappings, and Medical Waste

Pet waste

Feminine products

Diapers, Cotton Balls, and Swabs

Usage Slowly Increasing????

In the past few quarters, the Delmar Utility Commission has seen many residents have high utility bills due to leaky toilets. Leaky toilets cause hundreds to thousand gallons of water to go to waste. Consequently, the fix to the toilet will cost significantly less than a high utility bill. Below you will see the five most common cause of a leaking toilet.

5 Most Common Causes of a Leaking Toilet

- Faulty Flapper
- Problems With the Fill Valve
- Refill Tube is Malfunctioning
- The Float Ball
- Worn Gasket



We suggest to place a few drops of food coloring in the tank of your toilet and wait 30 minutes. If the dyed water in the tank of your toilet shows up in the bowl of your toilet without flushing it or if it's totally gone, that indicates a flapper seal or flush valve that

needs to be replaced. Below is a website to assist you if you wish to tackle this issue. If you haven't stopped your toilet from continually running, consider calling a professional plumber to address the problem before you waste any more time and money.

<https://www.wikihow.com/Fix-a-Running-Toilet>

Garbage Collection

Just a reminder to our residents; garbage collection for the Town of Delmar is outsourced. **Chesapeake Waste** collects garbage for **Delmar, Delaware** on **Tuesday** and **Delmar, Maryland** on **Thursday** unless the normal collection day falls on a legal holiday. **Chesapeake Waste** is responsible for the removal of a reasonable accumulation of household garbage. For bulk collection and the **removal of yard waste, contact Town Hall.**

Garbage is to be placed at **curbside** the **evening prior** to collection no earlier than sunset OR **prior to sunset on the day of collection**. It is very important that the garbage is placed visibly at the curb outside of any structures, such as fences, that may impair visibility or could lead to an injury during collection. **Residents should have no more than four (35) gallon cans per household weighing no more than 50 pounds when filled.** Between the days of collection, containers, including any structure designed to store them, shall be located on the back half of the house out of the line of sight from the street upon which the property fronts. Thank you for your cooperation in helping keep our Town free of debris.



Garbage Tib Bit! Garbage missed on pickup day call Town Hall and we handle the situation on your behalf.

Delaware Residents

Chesapeake Waste provides a recycling container for disposal of recyclable items. Recyclable items are picked up every other Wednesday. Please **DO NOT** place garbage in these containers. The following items **ARE** accepted by DSWA for recycling: Newspapers, Regular & Junk, mail/magazines, Paperback books, Paper board boxes, Pizza boxes (empty-no food residue), Corrugated Cardboard, Telephone books, Office paper/file folders, Rigid plastic, Yogurt and butter containers, Plastic bottles/jugs, Cartons, Aluminum & metal Cans (can lids & clean foil), Glass Bottles/Jars (Remove lids & caps – recycle separately)

Not Accepted: Any plastic bags, Styrofoam, Motor oil containers, Chemical containers, Ceramics or dishes, Scrap metal, Window glass, Mirrors, Yard Waste, Shredded Paper, Food Waste, Straws Clothing & textiles, Propane tanks, Diapers, Paper Cups, Electronics and Plastic utensils



High Volume User Data Form

***FORM MUST BE COMPLETED AND TURNED IN BY AUGUST 15TH**

**SUMMER QUARTER DOES NOT BEGIN UNTIL AFTER METER READINGS FOR MAR, APR,
MAY QUARTER HAVE BEEN DONE.**

Date: _____

Name: _____

Address: _____

Phone #: _____ Account #: _____

Reason(s) for high usage: (Check off any that apply)

_____ Swimming Pool

_____ Excessive Shrubbery & Flowers

_____ Garden(s)

_____ Boat Maintenance

_____ Sprinkler System

_____ Other (please specify below)

FOR OFFICE USE ONLY

S/O/N _____

D/J/F _____

M/A/M _____

This form must be completed each year. Customers meeting guidelines will receive a sewer abatement for the excess usage over normal average consumption. Customers that feel they are a high volume user, but do not qualify within the guidelines, must present their request before the Utility Commission. This policy will be in effect during the summer months of June, July, and August. High Volume Users will only receive a reduction of the sewer charge, not the water fee.

F:\Assistant Municipal Clerk\Utilities\Forms\High Volume User Data Form.doc



TOWN OF DELMAR-DE/MD

Application for Senior Citizen Discount

Owner (s): _____

Property Address: _____

Telephone Number: _____

Tax ID: _____

(Can be completed by Town Hall Employee)

THE APPLICANTS DO HEREBY SWEAR OR AFFIRM:

1. That one of the property owners has attained the age of 65 years by March 1st of the year the application is filed.
2. That as of March 1st they are the sole owner of the property; they reside on said property 7 out of 12 months of the year; that the property is used exclusively for residential purposes; and that property taxes are current.

I hereby swear and affirm that this information is true and correct to the best of my knowledge and belief, and further understand that a false declaration in this application will subject me to the penalties provided by the law for perjury.

Signature

Date

This Form MUST accompany payment to receive discount.

Please be informed that no discounts will be given after September 30th or after initial payment has been received and processed. The allowed discount **is 5% of the Property Taxes** only. **This does not apply to the garbage fee.**

If your taxes are paid through escrow by your mortgage company, please complete this form and return it to Town Hall prior to July 1st.

This request is to allow the discount to be applied prior to sending the bills out to the residents and mortgage companies. Applications will not be sent directly to the mortgage companies. If you have any questions pertaining to this application please call (410) 896-2777 or (302) 846-2664, Extension 107.

Employee Spotlight



Ron Bailey

Please welcome our newest employee, Ron Bailey. He is our new Water Treatment Plant Superintendent. Ron was born and raised on the Eastern Shore and started his water treatment career initially in Cape Charles, VA before moving to Fruitland, MD where he served for 12 years. He brings over 20 years of experience to the Town.



DJ Spence

I started with the town during covid July 2020 with the Public Works Department. Where I started off as a Tech 1 and advance to a Tech 2. Over the course of 3.5 years, I have learned to operate the Backhoe, Skid steer, and Excavator. Also, I've learned how to make repair in the water distribution system and operate the Lift stations. I have then obtained my Delaware water license which I passed with a 97%, and made the transition between public works and the Water Treatment Plant for half a year where I am now the operator of the water plant. The remainder of the time I have learned how to operator the water plant with the help of Sophia Oberton. I am confident enough to where I can run the plant with my eyes closed. I am now going for my Maryland water license where I will be a dual license holder and will be coming up on 5 years with the Town of Delmar in July 2025. The Town of Delmar is home I've been a resident from the time I was 5. I have played football and wrestled for Delmar High, and now both sports I coach. Finally, I am here to serve and give back to my community.

**A message from the desk of Planning & Zoning Director, Twain
Evanson:**

Spring time

It's that time of year again for home repairs. Please be aware of the permit process to start your home repairs or construction on your dream home. Pulling a permit typically involves several steps to ensure compliance with our local regulations and safety standards. Here's a general overview of the process:



1. WORKING WITHOUT A PERMIT:

- We continue to rely on the Town citizens to inform us on work done without a permit. Determine the type of permit you need and we will assist you to help obtain that permit. Consequences of working without a permit will result in penalties and fees.

2. CONSULT LOCAL REGULATIONS:

- Contact Town hall to understand specific requirements and regulations. Check on the Town's website.

3. FILING OF ZONING ORDINANCE COMPLAINTS:

- Planning and Zoning department receives frequent calls, emails & verbal complaints about zoning ordinance change. We encourage citizens to join us at our monthly Mayor and Council and Mayor and Commissioners meetings to voice their concerns.

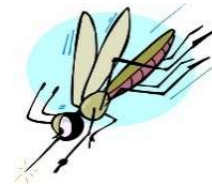
4. FENCE INSPECTIONS:

- Fence inspections are carefully reviewed before and after construction. During and after the project, inspections may be required to ensure compliance with the permit and safety standards.

Spring note, it's important to remove clippings from the sidewalk and street to prevent them being washed into the storm drains which places an even more increased burden on the Town treatment plant operation.

Twain Evanson
Planning and Zoning Director
410-896-2777 x 103
tevanson@townofdelmar.us

A message from the desk of The Human Resources/Administrative Assistant Starr Conaway:



Mosquito Control

With the warm weather and frequent rainy weather, we are seeing an influx of our pesky friends, the mosquito. The Town of Delmar has contracts with both Delaware Mosquito Control and Wicomico County Mosquito Control. Both agencies have been contracted to monitor and control mosquito infestation within the town limits of Delmar. While we are taking every precaution possible to prevent infestation, there may still be times when additional spraying is needed.

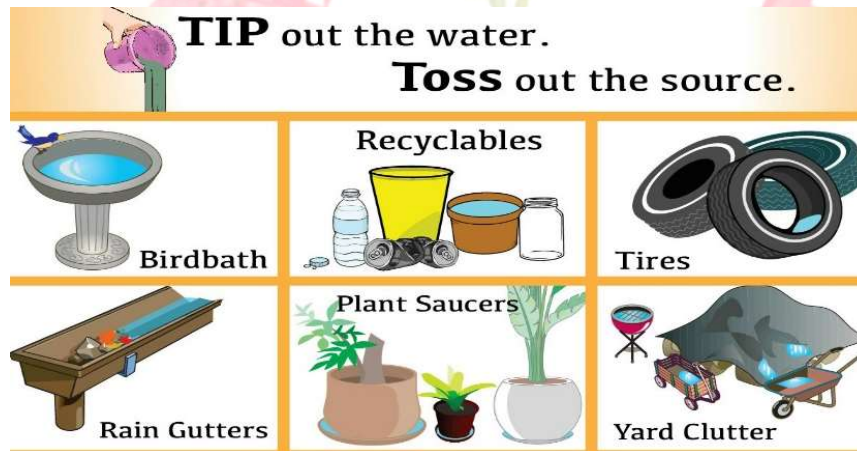
If you notice an increase in mosquito population, please contact Starr Conaway, CMC at Delmar Town Hall, 410-896-2777 or 302-846-2664, ext. 101 or by email at sconaway@townofdelmar.us. Please have the following information available:

- Is there any standing water on the property?
- Are mosquitoes biting during the day or in the evening?
- How long have you noticed that the mosquitos are biting?

It is virtually impossible to completely rid the Town of all mosquitos, so here are a few things to consider.

Residents are encouraged to remove any unnecessary water holding containers and should report any suspected or known mosquito breeding areas to our office. Here are a few tips to help eliminate common backyard mosquito breeding:

- Clean and filter swimming pools
- Cover or drain open boats
- Clear clogged rain gutters
- Fix broken window and door screens
- Stock ponds with mosquito larva eating fish
- Tip anything that can hold water for more than a few days
- Recycle used tires
- Fix leaky watering equipment
- Flush and refill birdbaths one time per week
- Fill in holes in yard where water puddles



A message from the desk of Chief Ivan Barkley:

SPRING IS IN THE AIR

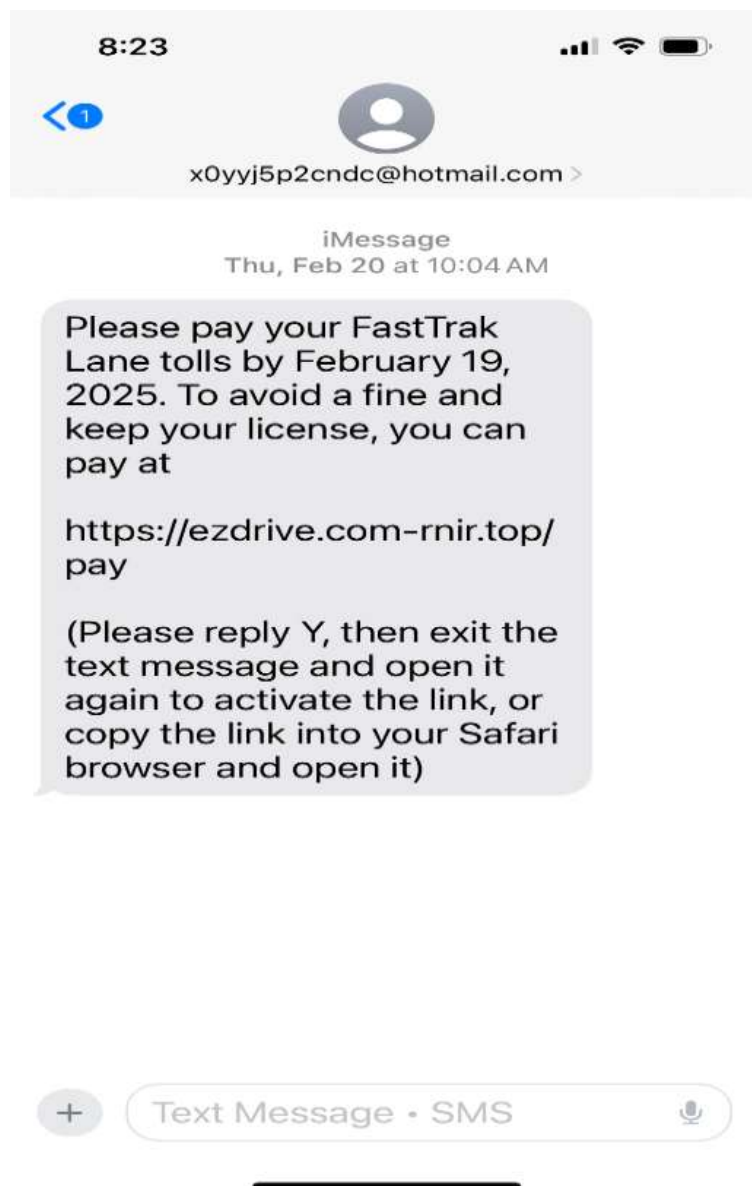
Winter is on its way out and spring is just around the corner. As the weather gets warmer we all want to enjoy the easy life and so do those who wish to separate you from your Valuables. Most criminals don't want to work hard to take what you have.

Here are a just few tips to help you have a safe and joyful season.

1. Lock your car when you're not in it and don't leave anything of value inside.
2. Always have good lighting around your home at night.
3. Never leave your car running unattended, even if it is just for a minute.
4. Be alert for scams, that email may look real but it could be a clever fake.

Never click or follow the link provided, if you think it's from a company you do business with login your account directly.

Don't ever give access to your computer or personal banking details to anyone you don't know.



WARNING! WARNING! WARNING!

It is illegal in both Delaware and Maryland to park in Fire Lanes, Left wheel to the curb or anywhere designated "No Parking" by sign or yellow painted curb.



It doesn't matter if you've been doing it for years, it is illegal.

Drive to Survive

The National Highway Traffic and Safety Administration's (NHTSA) definition of aggressive driving is "a combination of moving traffic offenses to endanger other persons or property." Aggressive drivers engage in risky behavior that ignores the safety of others. This behavior can occur at any speed and isn't necessarily habitual. For instance, someone can become an aggressive driver in a moment of stress or when they're in a hurry.

Are you?

- Speeding
- Weaving in and out of traffic
- Changing lanes without signaling
- Tailgating
- Blocking another driver
- Chasing another driver
- Cutting in front of another driver and then slowing down
- Illegal passing
- Running a red light or stop sign
- Failing to yield
- Horn honking
- Flashing bright headlights
- Cursing or shouting angrily at another driver
- Getting out of the vehicle to confront another driver



If so, you may get the chance to meet one of our fine Delmar Police Officer's and it's very possible, you will get a ticket.

A message from the desk of Wastewater Treatment Plant Director, Frank Daniels:

Wastewater Department



Wastewater Treatment Plant Asset Management

Aging equipment, corrosive environments, and the run to failure mindset are just some of the challenges facing asset management at our WWTP. Attention to detail and a proactive mindset can ensure our WWTP lasts the test of time.

When it comes to Wastewater Treatment Plants maintaining them is particularly complex and challenging. Most of Delmar WWTP was built in 1989 and is full of aging infrastructure. There was an additional upgrade to Enhanced Nutrient Removal in 2010.

Some of the complex and challenging attributes include high operational demands to keep Nitrogen and Phosphorous levels to numbers required by the state of Maryland to Save the Bay. High flows when it rains due to deteriorated collection pipes in the Town of Delmar put a lot of stress on the WWTP. Multiple complex treatment processes within the plant require constant monitoring. The aggressive and often variable nature of the wastewater itself. The sometimes constrained financial resources and limited personnel that lead to postponement of inspection, maintenance and/or delays in repairs. Added to this is the further challenges such as tightening of the regulations and discharge permits and the hazardous conditions in which the Wastewater Treatment Plant Staff may work. Below are the top wastewater asset management program challenges for Delmar WWTP.

1) Fight to prevent Run-to-failure mindset in Staff, Management, and Elected Officials.

The wastewater plant contains outdated or aging components that require frequent repairs and replacements. Maintaining and upgrading these facilities can get complex and costly, especially if they were not designed to accommodate modern treatment options or meet current regulatory standards.

2) Daily Operational Stresses.

Our WWTP must operate 24 hours a day, 7 days a week. The resulting high operational demands and constant flow of wastewater puts significant stress on the equipment and processes within the plant.

3) Complex Treatment Processes.

Our WWTP involves multiple complex processes, such as screening for trash and grit, storage tanks for variable flows at different times of the day and during rain events, biological treatment to remove suspended solids, nitrogen, phosphorous. We also have disinfection and sludge handling at the plant. Each process requires specific equipment that must be maintained as well as the expertise needed to operate it effectively.

4) Wastewater strength and composition.

The strength and composition of the wastewater entering the plant can vary. During heavy rain the strength can be low but the amount of water coming in shortens the time to properly treat the wastewater. Another problem is new industrial users such as beer making establishments that do not have pretreatment and add to the strength of the wastewater at times of hops waste discharge. Multiple new eating establishments also add problems to the Wastewater plant when they do not install or maintain proper grease trapping facilities at their establishment.

5) Safety Consideration.

At the Wastewater Plant we handle potentially hazardous materials and chemicals. Inspections and training programs are needed and add to the cost of maintenance.

6) Regulations and Compliance.

We must meet stringent environmental regulations and discharge standards set by local, state, and federal authorities. Our WWTP discharges in the Chesapeake Bay Watershed and therefore has the most stringent permit in the United States if not the World.

7) Limited Resources

One of the most limiting ability of the WWTP to operate properly is tight budget constraints and limited resources, making it challenging to allocate sufficient funds for proper maintenance activities. Insufficient funding can lead to delayed repairs, inadequate staffing and compromised maintenance schedules, which can result in equipment failures and reduced treatment efficiency.

As you can see there are many complex and challenging aspects to the proper operation of our WWTP. Being out of town on Connelly Mill Road puts us out of sight and out of mind to most people in town. That is until problems arise at the WWTP due to neglect or underfunding. Lets not allow that to happen to our WWTP.

*Congratulations to Town of Delmar's Vice Mayor,
Odell Jones, Jr. for his selection for Citizen of the
Year!!!!!!*



*Congratulations to Town of Delmar's Office
Manager/CMC, Kimberly Layton for the
Delaware Clerk of the Year Nomination!!!*



As we approach the 4-year anniversary of this tragic event, let this mural be a reminder of the sacrifice made, and a name never forgotten. Cpl. Keith Heacock, 706, 913-10



